



Innovative Solutions ISIJet 3400 Printer Warranty

Innovative Solutions' warranty obligations are limited to the terms set forth below:

Innovative Solutions, Inc. ("ISI") warrants your print engine (the "Product") against defects in materials and workmanship for a period of SIX (6) MONTHS from the date of installation at your site. This Limited Warranty covers manufacturer's defects in the Product and the media on which ISI software is recorded. Printheads, belts, motors and all associated mechanical components which are part of the Product are excluded if the failure is due to causes listed under Exclusions below. This Limited Warranty does not cover ink, media and other consumable supplies for the Product, such as the ink filters or wipers ("Supplies"). Except as stated above, no warranty is made with respect to the useful life of Supplies or defects in software.

If you discover a defect covered by this Limited Warranty, ISI or an ISI Authorized Representative will repair your Product with either new or refurbished replacement parts. All replaced parts or components remain ISI's property.

To obtain warranty service contact ISI or your local Authorized Service Provider (ASP). You will be directed to a Qualified Service Technician who will work with you to identify the cause of your problem and the actions necessary to resolve it. If on-site service is required during the warranty period, as determined by ISI, it will be provided at no cost for labor and materials (all travel related expenses will be billed to customer).

Exclusions. This warranty does not cover any: (i) third party hardware or software, or (ii) damage or failure caused by accident, abuse, misuse (including damage resulting from head strikes or use of non-approved supplies or non-ISI supplied inks), misapplication, relocation of Product without approved procedures, loss or interruption of electric power, failure to perform user maintenance as defined in the ISIJet Users Guide or contamination of the ink supply due to improper handling of the ink or ink system, or (iii) printheads which have not been properly maintained as defined in the ISIJet Users Guide, or (iv) service (including upgrades and expansions) performed by anyone who is not a ISI Authorized Service Provider, or (v) modification of the Product without the written permission of ISI, or (vi) Product on which the ISI serial number has been removed or defaced or for which you cannot provide proof of purchase and payment, or (vii) software (whether embedded in ROMs or other hardware or contained on diskettes or other media), including related manuals and documentation, its quality, performance, merchantability or fitness for any particular purpose. ALL SOFTWARE IS LICENSED AND DISTRIBUTED ON AN "AS IS" BASIS, UNDER THE TERMS OF THE APPLICABLE ISI SOFTWARE LICENSE. In the event of a conflict between this Limited Warranty and the applicable ISI Software License, the latter terms and conditions will prevail.

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ISI's aggregate liability as a result of any single event or series of events, whether as a result of negligence, breach of contract, misrepresentation or otherwise, shall in no circumstance exceed the cost of the Product, Supplies, or any services purchased whether defective, damaged or undelivered, as determined by the net invoice price.

Some states and countries do not allow the exclusion or limitation of incidental or consequential damages or exclusions of implied warranties, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or in your country.

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